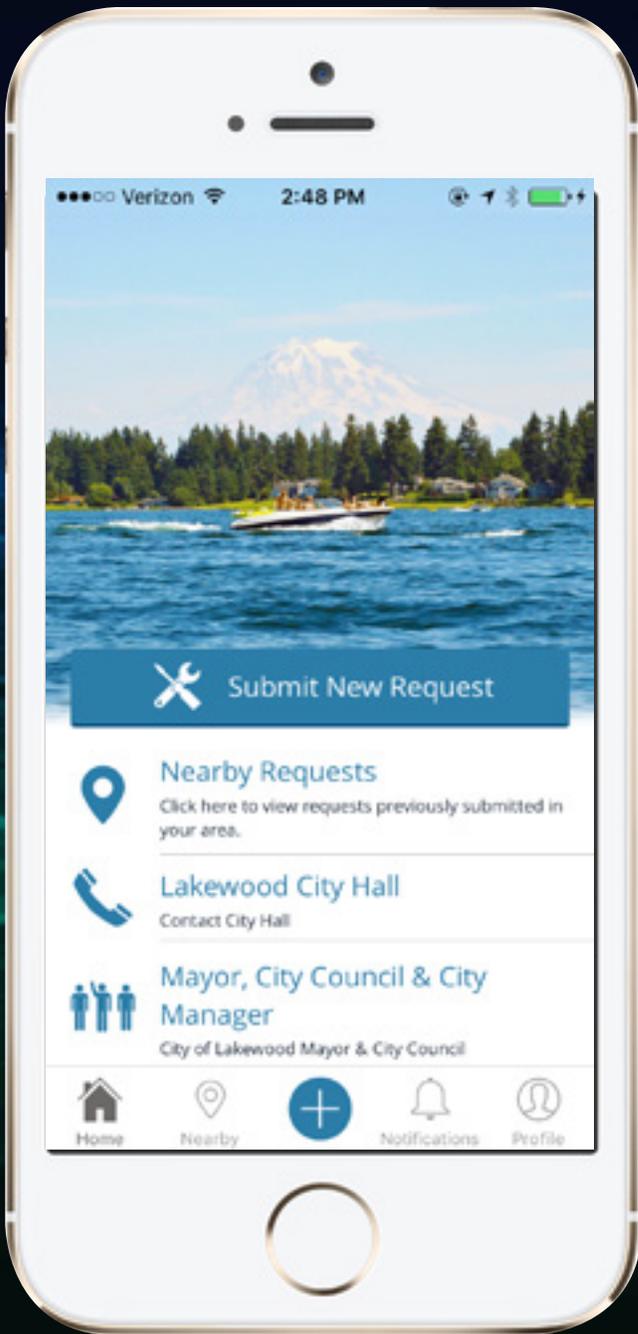


MyLakewood311



The City of Lakewood has launched the new “MyLakewood311” app that will serve as the official platform for residents to access their government via cell phone or tablet.

The mobile app builds on the City of Lakewood’s recently revamped website and award-winning social media presence, and it’s part of an overall effort by the City to stay connected to residents. In fact, one of the Lakewood City Council’s goals is a commitment to “honest, open, and transparent government.”

With the “MyLakewood311” app, residents can submit, track and view nearby service requests through their smartphones and online. Residents can also use the in-app widgets to find information about events, public meetings and view City news.

Once requests are submitted, the relevant staff redirects and responds to requests through a customized workflow management system.

The City will also use the system to provide residents with real-time status updates and comments on submitted requests.

“MyLakewood311” is an application launched in partnership between the City of Lakewood and PublicStuff. This is a free service and is available in the Apple App Store and Google Play for immediate use. Search “MyLakewood311” in the stores to download.

Available on the
App Store

ANDROID APP ON
Google play